REPUBLIC OF RWANDA



NATIONAL CYBER SECURITY AUTHORITY DATA PROTECTION & PRIVACY OFFICE

PERSONAL DATA BREACH REPORT FORM

SECTION 1 – DETAILS OF DATA CONTROLLER

Name of Data Controller:				
Is Data Controller registered with NCSA*: ☐ Yes ☐ No		Registration Number:		
(Tick as appropriate)		Issued on/	Valid until//	
Type of Data Controller		Sector of Data Controller		
□ Public □ Private □ NGO □ Development Partner □ Other:		☐Financial ☐Telecommunication☐Aviation☐ Other:	on □Health □Education	
(Tick as appropriate)		Aviation - Other	(Tick as appropriate)	
Address				
Phone Number				
Email Address				
Website (if applicable)				
Name(s) of Data Processor (s) involved (if	applicable)			
DATA PROTECTION OFFICER				
Name				
Phone Number				
Email Address				
REPRESENTATIVE IN RWANDA (if D	ata Controller i	s established outside of Rwanda)		
Name				
Phone Number				
Email				
SECTION 2 – DETAILS OF PERSONAL DATA BREACH				
When did the personal data breach happen?	DD/MM	/YYYHH:MM		
If there has been a delay (more than 48 hours after becoming aware of the incident and notifying it to the Data Protection and Privacy Office) Please provide your justifications for the delay	Please provide	your justifications for the delay		

If there has been a delay (more <i>than 72 hours</i> after becoming aware of the incident and reporting it to the Data Protection and Privacy Office) Please provide your justifications for the delay	Please provide your justifications for th	he delay		
Description of the personal data breach				
Type (Tick as appropriate)	Nature (Tick as appropriate)	Cause (Tick as appropriate)		
☐ Confidentiality breach (i.e. unauthorised disclosure of or access to personal data) ☐ Integrity breach (i.e. alteration of data)	☐ Accidental Disposal ☐ Cyberattack (e.g. hacking) ☐ Email Leakage ☐ Postal Leakage ☐ Loss of Physical Documents	☐ Employee error or omission ☐ Employee intentional act ☐ Contractor error or omission ☐ Contractor intentional act ☐ External intentional act		
□ Availability breach (i.e. loss or destruction of data)	 □ Loss of Electronic Devices □ Employee Misconduct □ Program Bug □ Server Misconfiguration □ Burglary □ Others: Specify 	 □ External unintentional act □ Former employee error or omission □ Former employee intentional act □ Unknown 		
Additional detail about the personal data breach (if any)				
What are categories of data subjects affected?				
Examples of categories are employees, clients, suppliers, shareholders, students, children, subscribers, patients, etc.				
What are the categories of personal data records concerned?				
Examples of categories are identification data, professional data, health data, biometric data, genetic data, financial data, behavioral data, etc.				
What is the approximate number of data subjects affected?				
Has any affected data subject complained to the Data Controller? If so, how many complaints have been received?				

Is there any risk of harm to any affected individual/s?	
Please explain why there is / there is no real risk of such harm	
SECTION 3 – CONTAIN	NMENT AND RECOVERY
Describe all measures taken or which will be taken to address the personal data breach	
What measures have or will been taken to mitigate the possible adverse effects of the personal data breach?	
Has any assistance been provided or will be provided to affected individuals to help them mitigate the consequences of the data breach?	
What measures have been taken or envisaged to be taken to prevent recurrence of such similar breach/es?	
SECTION 4 – APPROV	AL TO COMMUNICATE
☐ Applicable ☐ Not Ap	plicable (Tick as appropriate)
If applicable, please fill in the details below	If Not applicable, please tick as appropriate below
Please explain why you want concerned data subjects to be aware of the personal data breach	☐ The data controller has implemented appropriate technical and organisational protection measures in relation to personal data breached such that the personal data breach is unlikely to result in a high risk to the rights and freedoms of the data subject
Channel of Communication (Tick as appropriate)	
□ In-writing □ Electronically	☐ The data controller has taken measures which ensure that the high risk to the rights and freedoms of the data subject is no longer likely to materialize
Timelines to communicate data subjects	
DD/MM/YYYHH:MM	☐ The data controller communicated it to the public whereby the data subject is informed in an equally effective manner

breach?	ther regulator or law enforcement agency on the personal data
\square YES \square NO (If Yes, list the names).	
	ct and complete and hereby report on personal data breach unde
Name:	Date:

Notes:

- 1. Pursuant the article 44 of Rwanda's Law on protection of personal data and privacy, in case of personal data breach, the data controller, within seventy-two (72) hours after being aware of the incident, draws up a report on personal data breach with all facts and submit to the personal data breach to the Data Protection and Privacy Office
- **2.** Please send the complete report form to <u>databreach@dpo.gov.rw</u> and <u>dpp@ncsa.gov.rw</u> by writing name of Data Controller in the email's subject.